

APPENDIX F

Date	Time	Officer	Notes
03/02/2017	22:45	Mark Orton	Visited premises with FRC. Spoke with Rory Foster, assistant general manager who took me through the event management including the advice given to patrons leaving. Premises appear well run, went through all aspects of licence, one aspect C289, Rory Foster didn't know how to retrieve footage from CCTV system, stating that the DPS has the code to access this. I advised that a guide is added to the operating guide of the venue to include operation of the CCTV system and downloading recorded footage. Rory Foster was able to show me individual cameras upon request when asked and I was able to see all areas of the premises covered by the cameras inside and out.
04/02/2017	21:30	Alexander Lisowski	Checked outside of venue at 21.30pm, Saturday, 4th February, 2017, with Farhad Choudhry (Health and Safety). No problems outside the venue. Re-visited at 01.45am, Sunday, 5th February, 2017. Venue closed. No activity outside.
27/05/2017	23:55	Farhad Chowdhury	Busy lots of people leaving now some are loitering around the roads opposite front of Decathlon Surrey Quays.
14/07/2017	Time not recorded	Richard Kalu	Visit to premises with Farhad Chowdhury. Full licensing inspection completed with Mr Ji Park (Market Boss) [REDACTED] – [REDACTED]. All records up to date and we viewed a comprehensive Hawkeye CCTV system which was fully operational of which Mr Park was very proficient in being able to monitor the premises. Full compliment of SIA staff at the premises. On walk around the premises X3 SIA staff at the door carrying out ID checks and X5 SIA staff within the premises internally carrying out checks. Discussed a compliant we had received from a local resident about patrons dispersing from the premises. Advised that on large scale events held at the premises that they have marshals. These marshals are tasked with monitoring and resolving any issues in regards to ASB. We were advised that this may have been isolated issue and may have actually not been patrons of the premises and just members of the public who may have been on a night out and had nothing to with Hawker House. Mr Park has confirmed that he will discuss this matter with his head of security and will follow this up with a discussion with marshals in relation so that this issue does not occur again. No issues noted ATOV.
27/07/2017	01:33	Richard Kalu	Arrived at premises John Uzodinma Okeke and Officer from the Police Night Time Economy Team (Flash) to undertake a compliance check and general observations of premises. Premises closed and no activity-taking place ATOV. No ASB witnessed ATOV.
29/07/2017	01:33	Richard Kalu	Arrived at premises John Uzodinma Okeke and Officer from the Police Night Time Economy Team (Flash) to undertake a compliance check and general observations of premises. Premises closed and no activity-taking place ATOV. No ASB witnessed ATOV.

19/08/2017	00:30	Richard Kalu	<p>Visit to premises with Farhad Chowdhury to discuss resident complaint's with management of the premises. Whilst driving towards Hawker House I noted a number of members of the public walking along the road away from the general direction of Hawker House. No ASB issues were witnessed taking place. The weather was cool and dry with average summer night temperatures. I wound down my window of the car I was travelling in and I could hear an audible bass level of music coming from the general direction of Hawker House as we approached the premises in the car we were travelling in. As I got out of the vehicle the audible level of bass I could now hear was evident however it was now apparent that the bass was not in fact coming from Hawker House but from the rear /side of Printworks which is in close proximity to Hawker House. I approached an SIA member of staff stood at the entrance of Hawker House and identified myself. The SIA staff stated "everyone has gone we do not have any customers on site they have all gone". I replied that I knew this was the case however I need to talk with Mr Ji Park the manager of the premises. The SIA member of staff radioed Mr Park who immediately came to the entrance of Hawker House. Myself, Farhad Chowdhury and Mr Park then entered Hawker house and completed a walk around the entire premises. No patrons were located on site and only staff cleaning and cashing up tills remained on site. I discussed the complaints received to date with Mr Park and he stated that he was adamant that the issue was not with his premises. Mr Park then pointed in the direction of Printworks and stated that residents are getting confused by issues caused by Printworks because we are a large venue more known to residents the blame is being placed on Hawker House. Mr Park asked us to come to various monitoring points and asked for it to be noted that Hawker House was non-operational however the bass levels and general noise nuisance caused by Printworks was actually the case of the issues raised by residents. Mr Park stated that none of his patrons were now in the general area and that it was Printworks patrons that were either leaving or arriving at the premises which on Monday residents would be making complaints about and would be directing those complaints towards Printworks. I advised Mr Park that I made note of the issues which I had witnessed and that I would be writing up a report on this matter. I then discussed the specialist proposal of services which had been compiled by Jackie McGeever. After Mr Park had read through the document he advised me that it all seems fine and that he would not have a problem with the proposals as they were presented. Mr Park has advised me that he will discuss the outline proposal with operational heads of management however re-affirmed that he did not think that it would be an issue. Mr Park has asked if it would be possible for Jackie to email him [REDACTED] or call him mid-afternoon on Monday [REDACTED].</p>
26/08/2017	00:30	Richard Kalu	<p>Visit to premises with Farhad Chowdhury to monitor the premises. Premises closed and non-operational ATOV. Surrounding roads checked and no ASB witnessed ATOV. 00:55hrs Printworks, SE16 Visit to premises with Farhad Chowdhury to monitor the premises. Premises closed and non-operational ATOV. Surrounding roads checked and no ASB witnessed ATOV.</p>

26/08/2017	00:55	Richard Kalu	Printworks, SE16. Visit to premises with Farhad Chowdhury to monitor the premises. Premises closed and non-operational ATOV. Surrounding roads checked and no ASB witnessed ATOV.
26/08/2017	21:09	Farhad Chowdhury	Loud music audible from the car park at rear, the Printworks is closed tonight. Went inside very busy lots of people Met Ji Park the manager says that they have speakers outside and inside, they are giving lollipops to people to be quiet when they leave. He said that people outside are not their customers. He said they cannot Police people which are not their customers. They use security staff to move their customers on said last entry was 11pm.
26/08/2017	23:54	Farhad Chowdhury	Three people sitting under the flats opposite hawker house, seen a group leaving hawker house and a group standing on the street corner talking.
22/09/2017	21:16	Farhad Chowdhury	Observations of Hawker House. No anti social behaviour could heard music coming from Hawker House but not too loud. The Printworks was closed tonight. Will return again later.
22/09/2017	22:36	Farhad Chowdhury	Monitoring no music now, music has been turned off all quiet. NO antisocial behaviour people were leaving quietly observed people coming from the Odeon Cinema walking towards Hawker House going to the tube station.
22/12/2017	23:45	Farhad Chowdhury	All closed no noise and no activity.
13/01/2018	02:20	Richard Kalu	Premises closed. No activity ATOV. No ASB witnessed from any members of the public likely to give rise to noise complaints by local residents.
21/07/2018	21:25	Farhad Chowdhury	Full inspection of the premises with Matt Bourne following complaint from local residents. Met Ji Hong Park manager on duty, discussed complaint he said he was there when the incident happened. Inspection was all compliant just need to display their contact number and email address on the front entrance.
24/08/2018	22:00	Andrew Heron	Met Jihong Park, manager. Checked conditions: 342, 345, 346, 849 and 848. Fully compliant. For condition 345, they have a log. Advised that this should now close the complaint. Really helpful management and SIA.